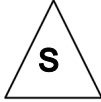


## TRADE RETURNS POLICY

1. All books must be in resaleable (mint) condition.
  - i) no stickers or books with covers damaged by stickers
  - ii) no stamps
  - iii) no torn dust jackets or damaged covers
  - iv) no 'out of print' titles unless the invoice date is less than 12 months past
2. Only full book returns **EXCEPT** where indicated by an  on the back cover.
3. Documentation must accompany returns. Please include the ISBN.
4. All returns will be credited at a flat 46% unless invoice numbers accompany the return in which case the return will be credited at the original purchased discount.
5. Returns must be shipped prepaid. Collect shipments will not be accepted. 'Returns' and claim number must be clearly marked on all cartons.
6. Any discrepancy found in return shipments will be credited on the basis of Scholastic's count.
7. Returns are sent at customer's risk. Credit will not be issued on return shipments lost in transit.
8. **Returns may only be made between 3 (three) & 12 (twelve) months from the date of invoice.**
9. Address for returns: **RETURNS DEPARTMENT  
Scholastic Canada Ltd.  
1220 Nicholson Road  
Newmarket, Ontario L3Y 9C4**

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If you have questions regarding returns, please contact Brenda Nolan at (905) 887-7323, ext. 4624 or by fax at (905) 472-7319

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Effective September 1, 2004